

Qualification Specification:

OCN NI Entry Level 3 Certificate in Essential Skills – Digital ICT

Qualification no: 610/4240/7

Version: 2.0



Contents

Qualification Regulation Information	3
Foreword	
Introduction	
Background	
Essential Skills Qualifications at a Glance	
Qualification Summary	6
OCN NI Entry Level 3 Certificate in Essential Skills – Digital ICT	6
Qualification Aim	6
Qualification Objectives	6
Grading Progression Opportunities	6
Progression Opportunities	6
Qualification Target Group Entry Requirements	6
Delivery Languages	/ 7
Centre Requirements for Delivering the Qualification	
Centre Recognition and Qualification Approval Centre Staffing	o و
Qualifications Requirements for Teaching Essential Skills	
Structure and Content	
Skills Standard Details	10
Further Assessment Guidance	
Information on Essential Skills CCEA	
Assessment	
Retention of Evidence	26
Charges	
Quality Assurance of Centre Performance	
Certification and Reporting	
Internal Quality Assurance	
External Quality Assurance	
Standardisation	
OCN NI Support for Essential Skills	
Equality, Fairness and Inclusion	
APPFNDIX 1	32



Qualification Regulation Information

Qualification Number: 610/4240/7

Operational start date: 01 September 2025 Operational end date: 31 August 2030 Certification end date: 31 August 2031

All OCN NI Qualifications are published to Ofqual's Register of Regulated Qualifications (http://register.ofqual.gov.uk/). This database contains details of the available regulated qualifications, skills standard and structures.

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Foreword

This document explains OCN NI's requirements for the delivery and assessment of the following qualification:

OCN NI Entry Level 3 Certificate in Essential Skills - Digital ICT

This specification sets out:

- Centre requirements for delivering and assessing the qualification
- The structure and content of the qualification
- Assessment requirements for the qualification
- OCN NI's quality assurance arrangements for the qualification

OCN NI will notify centres in writing of any major changes to this specification. We will also publish changes on our website at www.ocnni.org.uk

This specification is provided online, so the version available on our website is the most up to date publication. It is important to note that copies of the specification that have been downloaded and printed may be different from this authoritative online version.





Introduction

Background

The Department of Economy currently funds the delivery and assessment of the suite of Essential Skills qualifications developed in response to the Essential Skills for Living Strategy 2002. This suite of qualifications consists of Essential Skills Entry Levels 1-3 in Literacy and Numeracy and Level 1 and Level 2 in Communication, Application of Number and ICT.

Essential Skills Level 1 and Level 2 in Communication and Application of Number were refreshed and assessments updated in 2016.

The OCN NI suite of Essential Skills – Digital ICT qualifications are based upon the refreshed Essential Skills Core Curriculum and Standards for ICT in Northern Ireland 2023. A copy of these standards are provided in Appendix 1.

Essential Skills Qualifications at a Glance

Title and Level	Qualification Number
OCN NI Entry Level Certificate in Essential Skills – Adult Literacy (Entry 1-3)	601/8226/X
OCN NI Entry Level Certificate in Essential Skills – Adult Numeracy (Entry 1-3)	601/8225/8
OCN NI Entry Level 3 Certificate in Essential Skills – Digital ICT	610/4240/7
OCN NI Level 1 Certificate in Essential Skills – Application of Number	601/8943/5
OCN NI Level 1 Certificate in Essential Skills – Communication	601/8941/1
OCN NI Level 1 Certificate in Essential Skills – Digital ICT	610/4241/9
OCN NI Level 2 Certificate in Essential Skills – Application of Number	601/8944/7
OCN NI Level 2 Certificate in Essential Skills – Communication	601/8942/3
OCN NI Level 2 Certificate in Essential Skills – Digital ICT	610/4979/7



Qualification Summary

OCN NI Entry Level 3 Certificate in Essential Skills - Digital ICT

Qualification Aim

The aim of the OCN NI Entry Level 3 Certificate in Essential Skills – Digital ICT qualification is to provide learners with an opportunity to:

- create evidence relevant to real life and the workplace
- assess skills, knowledge, and application in relation to various contexts
- progress to further education, learning and development of skills or for progression to employment

Qualification Objectives

The objective of the OCN NI Entry Level 3 Certificate in Essential Skills – Digital ICT qualification includes the following five skills areas:

- using devices and handling information
- · creating and editing
- communicating
- transacting
- being safe and responsible online

Grading

The qualification is pass/fail and is made up of both a portfolio of evidence and an underpinning knowledge assessment task. Combined pass mark is 70%.

Progression Opportunities

The OCN NI Entry Level 3 Certificate in Essential Skills – Digital ICT enables progression to the OCN NI Level 1 Certificate in Essential Skills - Digital ICT.

Qualification Target Group

The qualification is targeted at learners with no or little prior experience of using digital devices, services, or the internet.



Entry Requirements

Learners should be at least 14 years of age. There are no specific entry requirements for the qualification.

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Centre Requirements for Delivering the Qualification

Centre Recognition and Qualification Approval

Existing OCN NI Recognised centres must apply for and be granted approval to deliver the qualification prior to the commencement of delivery. New centres must apply and be granted OCN NI Recognised Centre status and qualification approval prior to delivery of the qualification.

Centre Staffing

Centres are required to have the following roles in place as a minimum, although a member of staff may hold more than one role*:

- Centre contact
- Essential Skills Co-ordinator
- Tutor
- Assessor
- Internal Quality Assurer

Qualifications Requirements for Teaching Essential Skills

Centres must ensure that staff delivering and assessing the qualification are both qualified and experienced to teach Essential Skills ICT in Northern Ireland and meet the current criteria outlined in the Department for the Economy circular ES01/12.

^{*}Note: A person cannot be an internal quality assurer for their own assessments.



Structure and Content

OCN NI Entry Level 3 Certificate in Essential Skills - Digital ICT

At this level learners should:

- be able to identify the main features of different devices
- know what an application is and the main types of application software
- be able to work independently to solve a simple technical problem
- be able to work safely and securely online and be able to set up security features

How the qualification is achieved:

In order to achieve the OCN NI Entry Level 3 Certificate in Essential Skills – Digital ICT learners must complete the following components:

- an OCN NI portfolio of evidence assessed and internally marked against the OCN NI mark scheme provided. The portfolio of evidence will consist of scenario-based tasks which will test learners' ability to use practical skills and apply their knowledge in an integrated way, it will also provide opportunities for assessor observation.
- an underpinning knowledge assessment task via Multiple Choice Questions (MCQs)
 which will be externally set and marked by OCN NI. This task will test the learners
 recall and application of knowledge.

This qualification is assessed holistically. Assessment is compensatory so a weakness in one area can be compensated by strong performance in other areas.

The overall pass mark for both components has been set by CCEA Regulation at 70%.

Total Qualification Time (TQT) for the qualification: 60 Hours Guided Learning Hours (GLH) for the qualification: 60 Hours

Skills Standard	OCN NI Code	Skills Standard	Level
K/651/1676	CBG605	Using Devices and Handling Information	Entry 3
<u>L/651/1677</u>	CBG606	Creating and Editing	Entry 3
M/651/1678	CBG607	Communicating	Entry 3
<u>A/651/1680</u>	CBG608	Transacting	Entry 3
D/651/1681	CBG609	Being Safe and Responsible Online	Entry 3



Skills Standard Details

Title	Using Devices and Handling Information
Level	Entry Level 3
OCN NI Code	CBG605
Reference No	K/651/1676
Learn Direct Code	
Skills Standard 1 - purpose and aim(s): This skills standard information appropriately.	ndard will enable the learner to be able to use devices and
Learning Outcomes	Assessment Criteria
1. Be able to use devices and handle information.	1.1. Know the main features and uses of different types of devices.

1.7. Use files and folders to organise and retrieve

1.8. Know when there is a problem with a device or

1.9. Know how to apply a solution to solve a simple

software and know the difference between system

information.

and user errors.

technical problem.



Assessment Guidance and Mapping Criteria

Assessment must be consistent with the levels set out in the skills standards and with the associated coverage and range specified within the Essential Skills subject criteria.

ACCECCNENT	PORTFOLIO OF FUIDENIOF	INIO
ASSESSMENT	PORTFOLIO OF EVIDENCE UNDERPINN	
CRITERIA	KNOWLEDG	
	ASSESSMEN	TTASK
	(MCQS)	
1.1	$\sqrt{}$	
1.2		
1.3	$\sqrt{\text{(practical task)}}$	
1.4	√ (practical task)	
1.5	$\sqrt{\text{(practical task)}}$	
1.6	$\sqrt{\text{(practical task)}}$	
1.7	√ (practical task)	
1.8	V	
1.9	$\sqrt{}$	

Assessment Method	Definition	Possible Content
Portfolio of evidence	A collection of documents	Learner notes/written work
	containing work undertaken to	Learner log/diary
	be assessed as evidence to	Peer notes
	meet required skills outcomes	Record of observation
	OR	Record of discussion
	A collection of documents	
	containing work that shows the	
	learner's progression through	
	the course	
Practical	A practical demonstration of a	Record of observation
demonstration/assignment	skill/situation selected by the	Learner notes/written work
^	tutor or by learners, to enable	Learner log
	learners to practise and apply	
**O	skills and knowledge	
E-assessment	The use of information	Electronic portfolio
	technology to assess learners'	E-tests
	work	
Multiple choice examinations	An assessment where there are	Paper and/or electronic based tests
	a number of questions and the	
	learner is asked to select the	
X	best possible answer (or	
	answers) to each question from	
	a list of choices	



Title	Creating and Editing
Level	Entry Level 3
OCN NI Code	CBG606
Reference No	L/651/1677
Learn Direct Code	

Skills Standard 1 - purpose and aim(s): This skills standard will enable the learner to enter, edit and format information in different applications.

Lea	rning Outcomes	Assessment Criteria
1.	Be able to enter, edit and format information.	 1.1. Use a suitable application to enter, edit and format text. 1.2. Use a suitable application to enter, edit and format graphics. 1.3. Combine different types of information for a given purpose. 1.4. Capture digital media and view in a suitable application.

Assessment Guidance and Mapping Criteria

Assessment must be consistent with the levels set out in the skills standards and with the associated coverage and range specified within the Essential Skills subject criteria.

ASSESSMENT	PORTFOLIO OF EVIDENCE	UNDERPINNING
CRITERIA		KNOWLEDGE
		ASSESSMENT TASK
		(MCQS)
1.1	$\sqrt{\text{(practical task)}}$	
1.2	$\sqrt{\text{(practical task)}}$	
1.3	$\sqrt{\text{(practical task)}}$	
1.4	√ (practical task)	

111	,,	
Assessment Method	Definition	Possible Content
Portfolio of evidence	A collection of documents containing work undertaken to be assessed as evidence to meet required skills outcomes OR A collection of documents containing work that shows the learner's progression through the course	Learner notes/written work Learner log/diary Peer notes Record of observation Record of discussion
Practical demonstration/assignment	A practical demonstration of a skill/situation selected by the tutor or by learners, to enable learners to practise and apply skills and knowledge	Record of observation Learner notes/written work Learner log
E-assessment	The use of information technology to assess learners' work	Electronic portfolio E-tests



Multiple choice ex	aminations	An assessment where there are a number of questions and the learner is asked to select the best possible answer (or answers) to each question from a list of choices	Paper and/or electronic based tests
		a list of choices	



Title	Communicating
Level	Entry Level 3
OCN NI Code	CBG607
Reference No	M/651/1678
Learn Direct Code	

<u>Skills Standard 1</u> - purpose and aim(s): This skills standard will enable the learner to edit contacts list and communicate effectively online.

Learning Outcomes		Assessment Criteria	
1.	Be able to communicate effectively online.	 1.1. Create and edit details in a contacts list. 1.2. Compose and reply to online communications comprising text and other digital content to one individual and multiple recipients. 1.3. Initiate and participate in a video call. 1.4. Know what is meant by a digital footprint, its implications and know the range of digital activities that leave a digital footprint. 	

Assessment Guidance and Mapping Criteria

Assessment must be consistent with the levels set out in the skills standards and with the associated coverage and range specified within the Essential Skills subject criteria.

ASSESSMENT	PORTFOLIO OF EVIDENCE	UNDERPINNING
CRITERIA		KNOWLEDGE
		ASSESSMENT TASK
		(MCQS)
1.1	√ (practical task)	
1.2	√ (practical task)	
1.3	√ (practical task)	
1.4		V

ection of documents ning work undertaken to essed as evidence to	Learner notes/written work Learner log/diary
required skills outcomes ection of documents ning work that shows the r's progression through urse	Peer notes Record of observation Record of discussion
tical demonstration of a tuation selected by the or by learners, to enable	Record of observation Learner notes/written work Learner log Electronic portfolio
	r by learners, to enable rs to practise and apply nd knowledge e of information



Multiple choice examinations	An assessment where there are a number of questions and the learner is asked to select the best possible answer (or answers) to each question from a list of choices	Paper and/or electronic based tests
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Title	Transacting
Level	Entry Level 3
OCN NI Code	CBG608
Reference No	A/651/1680
Learn Direct Code	

<u>Skills Standard 1</u> - purpose and aim(s): This skills standard will enable the learner to complete and submit an online transaction.

Learning Outcomes	Assessment Criteria
Be able to complete online transactions.	1.1. Complete and submit an online form and comply with data validation.1.2. Comply with verification checks to complete an online transaction.

Assessment Guidance and Mapping Criteria

Assessment must be consistent with the levels set out in the skills standards and with the associated coverage and range specified within the Essential Skills subject criteria.

ASSESSMENT	PORTFOLIO OF EVIDENCE	UNDERPINNING
CRITERIA		KNOWLEDGE
		ASSESSMENT TASK
		(MCQS)
1.1	√ (practical task)	
1.2	√ (practical task)	

Assessment Method	Definition	Possible Content
Portfolio of evidence	A collection of documents	Learner notes/written work
	containing work undertaken to	Learner log/diary
	be assessed as evidence to	Peer notes
	meet required skills outcomes	Record of observation
N	OR	Record of discussion
×	A collection of documents	
	containing work that shows the	
	learner's progression through	
	the course	
Practical	A practical demonstration of a	Record of observation
demonstration/assignment	skill/situation selected by the	Learner notes/written work
	tutor or by learners, to enable	Learner log
	learners to practise and apply	
	skills and knowledge	
E-assessment	The use of information	Electronic portfolio
	technology to assess learners'	E-tests
	work	
Multiple choice examinations	An assessment where there are	Paper and/or electronic based tests
	a number of questions and the	
	learner is asked to select the	
	best possible answer (or	
	answers) to each question from	
	a list of choices	



Title	Being Safe and Responsible Online
Level	Entry Level 3
OCN NI Code	CBG609
Reference No	D/651/1681
Learn Direct Code	

<u>Skills Standard 1</u> - purpose and aim(s): This skills standard will enable the learner to understand how to be safe and responsible online.

Learning Outcomes	Assessment Criteria	
1. Know how to be safe and responsible online.	 Understand the need to stay safe and respect others when using the internet and communicating online. Know simple methods to protect personal information and privacy online. Understand how to set up and use security features to access devices and online services. Understand the benefits of using security software to protect against online risks. Know of and know how to minimise the effects of physical stresses that may result from using devices. 	

Assessment Guidance and Mapping Criteria

Assessment must be consistent with the levels set out in the skills standards and with the associated coverage and range specified within the Essential Skills subject criteria.

ASSESSMENT	PORTFOLIO OF EVIDENCE	UNDERPINNING
CRITERIA		KNOWLEDGE
		ASSESSMENT TASK
		(MCQS)
1.1		$\sqrt{}$
1.2	X	$\sqrt{}$
1.3		$\sqrt{}$
1.4		$\sqrt{}$
1.5		$\sqrt{}$

Assessment Method	Definition	Possible Content
Portfolio of evidence	A collection of documents containing work undertaken to be assessed as evidence to meet required skills outcomes OR A collection of documents containing work that shows the learner's progression through the course	Learner notes/written work Learner log/diary Peer notes Record of observation Record of discussion
Practical demonstration/assignment	A practical demonstration of a skill/situation selected by the tutor or by learners, to enable learners to practise and apply skills and knowledge	Record of observation Learner notes/written work Learner log



Multiple choice examinations An assessment where there are a number of questions and the learner is asked to select the best possible answer (or answers) to each question from a list of choices Paper and/or electronic based tests Paper and/or electronic based tests	a number of questions and the learner is asked to select the best possible answer (or answers) to each question from		The use of information technology to assess learners' work	Electronic portfolio E-tests
al until sept 20%	oerational until sept. 2023	Multiple choice examinations	a number of questions and the learner is asked to select the best possible answer (or answers) to each question from	Paper and/or electronic based tests
	ational until			cept 202's



Further Assessment Guidance

Information on Essential Skills | CCEA

Skills Standard 1: USING DEVICES AND HANDLING INFORMATION

Assessment Cuitoria Augusto ha Carrarad	
Assessment Criteria	Areas to be Covered
1.1. Know the main features and uses of different types of device. 1.2. Know what an application is and the main types of application software	Devices: Desktop Laptop Mobile devices (handheld, wearable) Smart devices Connectivity: Wired Mireless (Wi-Fi, Bluetooth) Features of a device: Input (keyboard, touchscreen, mouse, mousepad, scanner, microphone, camera) Output (monitor/screen, speaker, printer, camera) Uses: Communicating (phone or video call, email, social media). Creating and editing (documents and presentations) Media: images, text, video, audio, stream, livestream Lifestyle: entertainment, games, health and fitness, social media Online transactions: services, financial Applications for desktops, laptops and mobile devices: Email clients Web browsers Mobile device applications (lifestyle, social media, news, entertainment) security applications Word processors
Apply system settings 1.4. Navigate online content to locate	Presentation software System settings: Display (brightness, resolution) Sound Wi-Fi (public, secure) Accessibility (magnifier, screen reader, text-to-speech, voice control) for those with visual impairment Time and language Online content:
required information 1.5. Carry out searches on the internet	 Menus Hyperlinks Browser navigation controls (back and forward buttons, bookmarks) Search criteria, key words Searching for specific and clearly defined content: Information



		•	Images
			Videos / video links
1.6.	Use files to read and store	•	Creating
	information		Opening
			Reading information
			Editing
			Saving
1 7	Use files and folders to organise	File and folde	
'.,.	and retrieve information	•	Locate and select
			Rename file
			Download
			Downtoau
		Storage:	
		•	Local (hard drive, removable media)
		•	Remote
1.8.	Know when there is a problem with	System error	rs:
	a device or software and know the	•	Device crashing or freezing
	difference between system errors	•	Slow response
	and user errors	•	Not connected to internet
		User errors:	
		•	Using incorrect credentials (login details)
		•	Incorrectly connecting hardware
		•	Unable to hear sound
1.9.	Know how to apply a solution to	Technical pro	
	solve a simple technical problem	•	Unable to open a file
		•	Unable to hear sound
		•	Unable to print, failed login
		• (Device crashes/freezes
		•	No internet connection
		Solutions to	correct system/user errors:
			Restart/reboot
	×	•	Check file name/location
		•	Check sound levels
	<i>s'0</i>	•	Check paper supply / jam, connection
		•	Check login details
		•	Check internet connection



Assessment Criteria	Areas to be Covered
1.1. Use a suitable application to enter, edit and format text.	Know the purpose of, and be able to use, suitable applications: Word processing (poster, flyer, information sheet/leaflet, menu, invitation) Presentation (slideshow to display information and images) Enter and edit text including numbers: Enter Edit Select Copy Cut Paste Currency (£ and pence in whole numbers) Date/time Format text including numbers: Font style (bold, underline, italics) Font size and colour.
Use a suitable application to enter, edit and format graphics.	 Alignment (left, right, centre, justified) Bullets and numbered lists Enter, edit and format graphics using suitable features within applications: Types of graphics (image, diagram, photograph)
	 Software applications (word processing, presentation) Format graphics: Position Size
Combine different types of information for a given purpose.	Types of information:
1.4. Capture digital media and view in a suitable application.	animation Digital media: Image Video Methods of capture images:
Hoil	 Screenshot Download Camera on a device Methods to capture video: Download Camera on a device



As	sessment Criteria	Areas to be Covered
1.1.	Create and edit details in a contacts list.	Create new contact Edit existing contact
1.2.	Compose and reply to online communications comprising text and other digital content to individual and multiple recipients.	Email: New To Subject Reply Reply to all Message Greeting Close Send Attachment(s) – document/ image / video
1.3.	Initiate and participate in a video call.	 Initiate a video call Join/accept a video call Mute/unmute Camera on/off Raise hand Messaging Adding background / background effect
1.4.	Know what is meant by a digital footprint, its implications and know the range of digital activities that leave a digital footprint.	Range of activities leaving a digital footprint: • Social media activity (profiles, uploaded photos, posts, messages, replies, blogs, • online reviews) • Web searches and browsing history • Emails Positive implications: • Visibility of positive online activities and social media profile to a wider • audience including employers • Personalised advertising Negative implications:
	OS/O	 Reduces privacy Reduces security of information/data Compromises safety of individuals by personal information being available Visibility of negative online activities and social media profile to a wider audience including employers



form which includes personal details and complies with data validation. Persona Data va	Registrations / applications Requesting a service Financial transactions Booking appointments Making an enquiry Reporting a problem Making an online purchase al details: Name Address Telephone number Email address Payment details lidation: Automatic computer checks Ensures that data is entered correctly Instructions for fields given
•	s of data validation: Key fields cannot be left blank (presence check / required field) Invalid data check when data does not comply with information required (numbers instead of letters, incorrect date format, date in past/future) Double entry (entering username or password twice for confirmation)
1.2. Comply with verification checks to complete an online transaction. Verification checks to complete an online transaction. • • • • • • • • • • • • • • • • • •	tion checks carried out to ensure the user has entered their details ely: Typing in a one-time passcode (OTP) to confirm registration or to access a shared folder online Entering and confirming email address when registering with a business or organisation CAPTCHA



Assessment Criteria	g Safe and Responsible Online Areas to be Covered
1.1. Understand the need to stay safe and respect others when using the internet and communicating online.	Online risks that may result in devices being hacked, or personal data being compromised or stolen: Phishing Pharming Malware Shoulder surfing Unauthorised access Links in unsolicited emails, messages, and pop-ups Consequences of not staying safe against risks: Devices may be hacked Personal data: compromised / stolen/fraud /identify theft Respecting others online to: Use appropriate language when communicating Consider opinions of others Behaviour to avoid: trolling / offensive behaviour / harassing other online users
Know simple methods to protect personal information and privacy online.	Methods to protect personal information: Look for padlock symbol next to website address (URL) Look for 'https://' in website address (URL) Be careful when sharing personal information: Only share personal data for a specific purpose / Minimising use of personal data across online platforms / Keep personal social media profiles private Use of strong passwords that are hard to guess Not sharing passwords Methods to protect privacy: Keep personal social media profiles private using privacy settings Use pseudonyms Use screenlock(s)
1.3. Know how to set up and use security features to access devices and online services.	Security features: • Strong passwords: Use a mix of upper case and lower-case letters, numbers and special characters / Avoid use of personal data such as own name or date of birth / Unique and not used to access multiple devices and online services • Biometrics (fingerprint, facial or voice recognition) • Pin codes • Pattern unlock • Screenlock(s) Authentication methods: • One-time passcodes (OTP) • Multifactor authentication (username, password and one of biometrics, OTP or pin code)
1.4. Understand the benefits of using security software to protect against online risks.	Benefits of using security software: Antivirus software can prevent, detect or remove viruses, malware and other threats A firewall can prevent unauthorised access to or from private networks



Know of and know how to minimise the effects of physical stresses that may result from using devices.

Physical stresses:

- Pain from poorly positioned equipment
- Pain from poor posture
- Repetitive strain injury (RSI)
- Eye strain
- Headaches

Ways to minimise the effects:

- Ensure you are not too close or too far away from the device and peripherals
- (keyboard, mouse)
- Make sure the screen is at a suitable height and distance
- Use an adjustable chair
- Use wrist supports for peripherals (keyboard, mouse)
- Use suitable lighting
- Take regular breaks

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Assessment

OCN NI will provide the centre with:

- a portfolio template and mark scheme
- an underpinning knowledge assessment task and mark scheme

The tasks are intended to be taken by a learner in a normal learning environment and there is no time limit.

Detailed guidelines for the use of the task are contained in the OCN NI support materials. However, the following points should be noted:

- it is the assessor's responsibility to ensure the external underpinning knowledge task is at the appropriate level for the learner
- the assessment task is undertaken within the learner's normal learning environment, which must be supervised
- the task is taken unseen by the learner these assessments are confidential materials
- if a task is taken across more than one session the tutor must ensure that all materials associated with the assessment task are brought in at the end of each session and stored in a secure place until required again
- the learner completes the work unaided except for any assistance allowed for in the tutor guide
- the assessment task is marked by the tutor according to the mark scheme
- the task must be fully achieved in order to meet the requirement for the achievement of the qualification
- all work submitted will be subject to centre internal verification and to external verification by OCN NI

Retention of Evidence

OCN NI has published guidance for centres on the retention of evidence. Details are provided in the OCN NI Centre Handbook and can be accessed via the OCN NI website.

Certification

Certificates will ONLY be issued once all skills standards have been successfully completed.

Certificates will be sent to centres within 20 working days of receipt of correctly completed results marksheets. It is the responsibility of the centre to ensure that certificates received from OCN NI are held securely and distributed to learners promptly and securely.



Charges

OCN NI publishes all up to date qualification fees in its Fees and Invoicing Policy document. Further information can be found on the OCN NI website.





Quality Assurance of Centre Performance

Certification and Reporting

Where a learner's performance is sufficient to meet the level requirements, an Essential Skills qualification pass certificate is awarded. No grades are issued for these qualifications:

Internal Quality Assurance

The delivery and assessment of the qualification must be scrutinised through the centre's internal quality assurance processes as part of the Recognised Centre agreement with OCN NI. The centre must appoint an experienced and trained centre internal quality assurer whose responsibility is to act as the internal quality monitor for the verification of the delivery and assessment of the qualification. The Centre must agree a working model for internal quality assurance with OCN NI prior to delivery of any programme.

Internal Quality Assurers must:

- have direct or related relevant experience in assessment and verification
- attend OCN NI's internal quality assurance training in order to be approved by OCN NI
- support tutors and assessors through Centre standardisation meetings held within the Centre at appropriate points in the year and maintain records for the external quality assurer
- sample assessments according to the centre's sampling strategy
- ensure tasks are appropriate to the level being assessed
- maintain up-to-date records supporting the verification of assessment and learner achievement

External Quality Assurance

External Quality Assurance visits and monitoring activities will be conducted annually to confirm continued compliance with the CCEA Regulation General Conditions of Recognition, review the centre's risk rating for the qualification and to assure OCN NI of the maintenance of the integrity of the qualification.

The External Quality Assurer will review the delivery and assessment of the qualification. This will include the review of a sample of assessment evidence and evidence of the internal quality assurance of assessment and assessment decisions. This will form the basis of the EQA report and will inform OCN NI's annual assessment of centre compliance and risk. The External Quality Assurer is appointed by OCN NI.



Standardisation

As a process, standardisation is designed to ensure consistency and promote good practice in understanding and application of standards. Standardisation events:

- make qualified statements about the level of consistency in assessment across centres delivering a qualification
- make statements on the standard of evidence that is required to meet the assessment criteria for skills standard in a qualification
- make recommendations on assessment practice
- produce advice and guidance for the assessment of skills standard
- identify good practice in assessment and internal verification

Centres offering Essential Skills qualifications are required to attend standardisation events if requested. Centres will be requested to contribute assessment materials and learner evidence for the standardisation event.

Awarding Organisations offering Essential Skills in Northern Ireland work closely with CCEA Regulation to ensure the consistency of standards and practice.



OCN NI Support for Essential Skills

OCN NI provides the following support for Essential Skills:

- exemplar assessment and support materials
- a section on the OCN NI website dedicated to Essential Skills
- advice on the conduct and administration of Essential Skills
- professional development events for assessors and internal verifiers
- centre briefings/visits
- support on becoming an accredited centre for Essential Skills
- standardisation events

For further information about Essential Skills support contact OCN NI on 028 9046 3990.

Equality, Fairness and Inclusion

OCN NI has considered the requirements of equalities legislation in developing the specification for the qualification.

For further information and guidance relating to access to fair assessment and the OCN NI Reasonable Adjustments and Special Considerations policies, centres should refer to the OCN NI website



OCN NI Entry Level 3 Certificate in Essential Skills - Digital ICT Qualification number: 610/4240/7

ot operational until sept 2021



APPENDIX 1

Essential Skills Core Curriculum and Standards for ICT in Northern Ireland 2023

Entry level

1. Using devices and handling information

- 1.1. Know the main features and uses of different types of devices (including desktop, laptop, mobile devices, smart devices).
- 1.2. Know what an application is and the main types of application software (including email clients, web browsers, mobile device applications, security applications, word processors, presentation software).
- 1.3. Apply system settings (including display, sound, Wi-Fi, time, language, accessibility).
- 1.4. Navigate online content to locate required information.
- 1.5. Carry out searches on the internet (including information, images, videos).
- 1.6. Use files to read and store information (including creating a file, opening a file, reading information from a file, editing a file, saving a file).
- 1.7. Use files and folders to organise and retrieve information (including local and remote storage).
- 1.8. Know when there is a problem with a device or software and know the difference between system errors (including device crashing or freezing, slow response) and user errors (including using incorrect credentials, incorrectly connecting hardware).
- 1.9. Know how to apply a solution to solve a simple technical problem (including restarting a device to address a system error, correcting a user error).

2. Creating and editing

- 2.1. Use a suitable application to enter, edit and format text (including bold, underline, italics, font sizes and colours, text alignment, bulleted lists, numbered lists).
- 2.2. Use a suitable application to enter, edit and format graphics (including position, size).
- 2.3. Combine different types of information (including text, graphics, images) for a given purpose.
- 2.4. Capture digital media (including image, video) and view in a suitable application.

3. Communicating

- 3.1. Create and edit details in a contacts list.
- 3.2. Compose and reply to online communications comprising text and other digital content to individual and multiple recipients.
- 3.3. Initiate and participate in a video call.
- 3.4. Know what is meant by a digital footprint, understand the implications of a digital footprint, and know the range of digital activities (including social media activity, web searches, emails), that leave a digital footprint.

4. Transacting

- 4.1. Complete and submit an online form (including personal details) and comply with data
- 4.2. Comply with verification checks to complete an online transaction.



Entry level

5. Being safe and responsible online

- 5.1. Understand the need to stay safe and respect others when using the internet and communicating online.
- 5.2. Know simple methods to protect personal information and privacy online (including not sharing personal information, looking for HTTPS when logging in).
- 5.3. Know how to set up and use security features (including authentication methods) to access devices and online services.
- 5.4. Understand the benefits of using security software (including anti-virus, firewall) to protect against online risks.
- 5.5. Know of and know how to minimise the effects of physical stresses (including pain from poorly positioned equipment and/or bad posture, repetitive strain injury, eye strain) that may t operational until Sel result from using devices.