

Careers at OCN
Human Resources Executive

Job Title: Human Resources Executive

Responsible to: Director of Corporate Services

Context

The Open College Network Northern Ireland (OCN NI) is a UK recognised Awarding Body based in Northern Ireland. We are regulated by CCEA Regulation to develop and award regulated professional and technical (vocational) qualifications from Entry Level up to and including Level 5 across all sector areas. In addition, OCN NI are also regulated by Ofqual to award similar qualifications in England.

Role Purpose

This newly created role is pivotal in supporting the Director of Corporate Services to deliver high-quality HR services across the organisation. The Human Resources Executive will lead core HR functions including recruitment, onboarding, employee relations, policy development, and wellbeing initiatives. The role requires a proactive individual capable of working independently while collaborating with managers and teams to ensure HR processes are effective, compliant, and aligned with OCN NI's values.



Main & Key Areas of responsibility

Please review each of the following criteria to ensure you meet the essential criteria for this role.

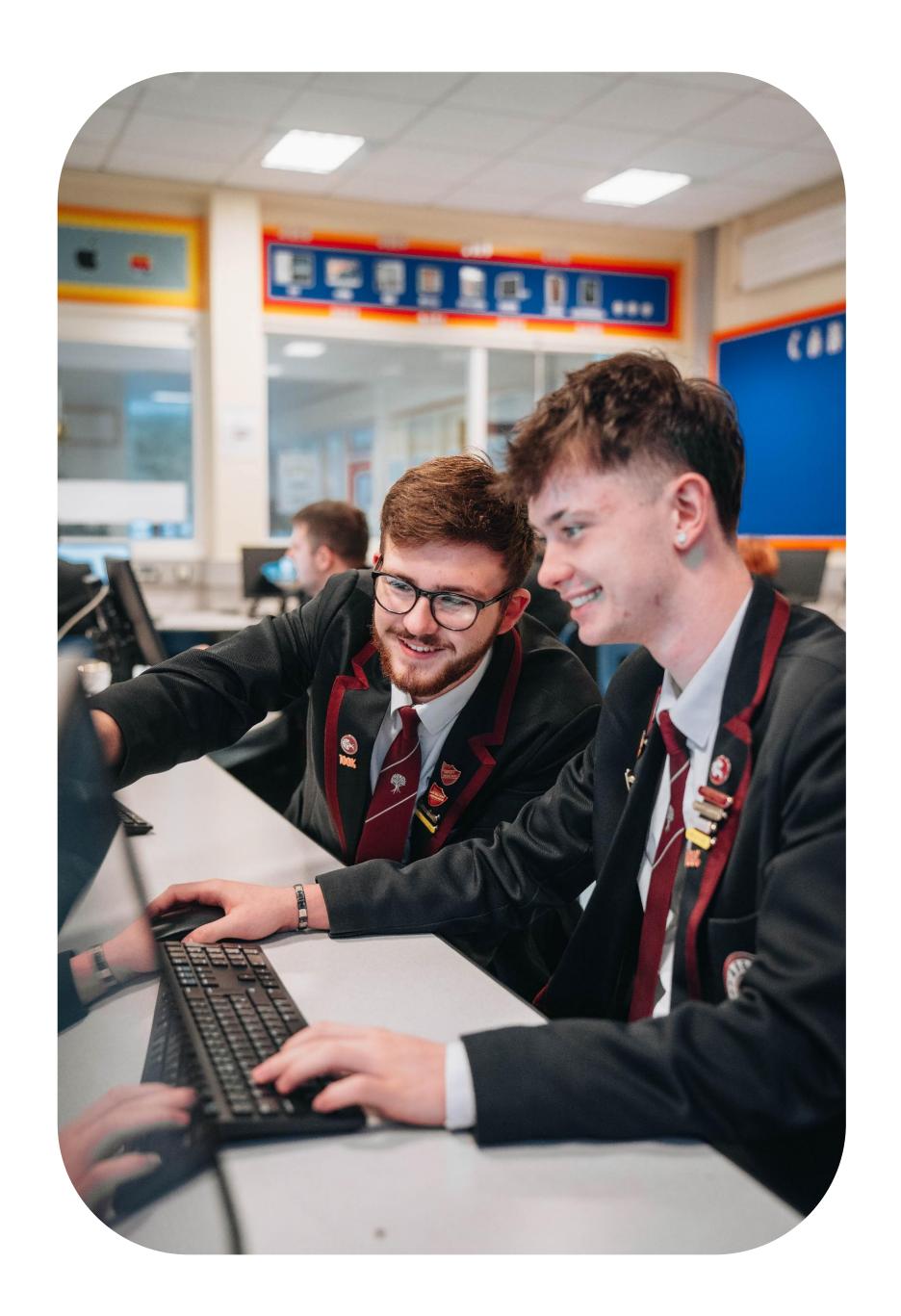


Strategic HR Support:

- Support the development and implementation of HR strategies, systems, and projects.
- Champion a positive organisational culture aligned with OCN NI's values.
- Lead initiatives to enhance employee engagement and wellbeing.
- Ensure compliance with employment legislation and maintain Investors in People accreditation.

Operational HR Management:

- Serve as the first point of contact for HR queries.
- Manage end-to-end recruitment and selection process.
- Oversee onboarding and offboarding to ensure a seamless employee experience.
- Maintain accurate HR records and manage contracts, absence and payroll.





Employee Relations & Compliance

- Advise managers and staff on HR policies and procedures, employment law and best practices.
- Lead disciplinary, grievance and investigation processes.
- Review and update HR policies in line with legislation and Company procedures.
- Ensure GDPR compliant record keeping and statutory and regulatory reporting (e.g., Equality Commission returns).
- Promote equality and diversity through relevant policies and monitoring.

Learning, Development & Performance

- Support training and development initiatives, identifying needs and coordinating delivery.
- Support line managers to ensure effective performance management, including overseeing probationary reviews and annual appraisals.
- Deliver training on HR policies and employment law.

Health, Wellbeing & Safety

- Develop and promote the organisation's wellbeing strategy.
- Manage the Employee Assistance Programme (EAP).
- Adhere to and promote compliance with Health and Safety regulations applicable to the working environment.



Systems, Reporting & Quality Management System

- Drive continuous improvement in HR systems and processes.
- Ensure compliance with the Quality Management System (QMS) and ISO 9001.
- Prepare HR reports and KPI's to support strategic decision—making.

Other

- Engage in personal CPD as identified through annual review.
- Support ad hoc projects and other duties as required.
- Other duties as required by the organisation





Essential Qualifications & Experience

- Degree in HR or CIPD Level 5 (Associate level).
- Minimum of three years' experience in recruitment, employee relations, and absence management to include;
- Experience of advising managers and participating in all aspects of recruitment, including advertising, shortlisting, interviewing and selection.
- Experience of handling employee relations matters such as disciplinary and grievances.
- Experience of absence management to include monitoring and advising managers on the absence process.
- Proven ability to manage confidential information and competing priorities.
- Experience of managing deadlines and conflicting priorities.
- Strong understanding of employment law.
- Proficient in Microsoft Office.
- Eligible for Access NI clearance.

Desirable Qualifications & Experience

- Experience of payroll administration.
- Experience of working in an awarding body or examination environment

Key Competencies

- High emotional intelligence with ability to build trust.
- Integrity, discretion, and attention to detail.
- Strong analytical and problem-solving skills.
- Flexible, proactive, and adaptable.

Further Information

Duration: The post is a permanent position, working 3 days per week. Employment will be subject to a probationary period of 6 months to the satisfaction of OCN NI.

Performance will be reviewed on an ongoing basis in line with OCN NI's current performance management system.

Salary: Salary range: £22,404 - £26,978, based on 21 hours per week. (£37,339 - £44,962 full time equivalent). This is a six-point salary scale, with progression opportunities occurring each April.

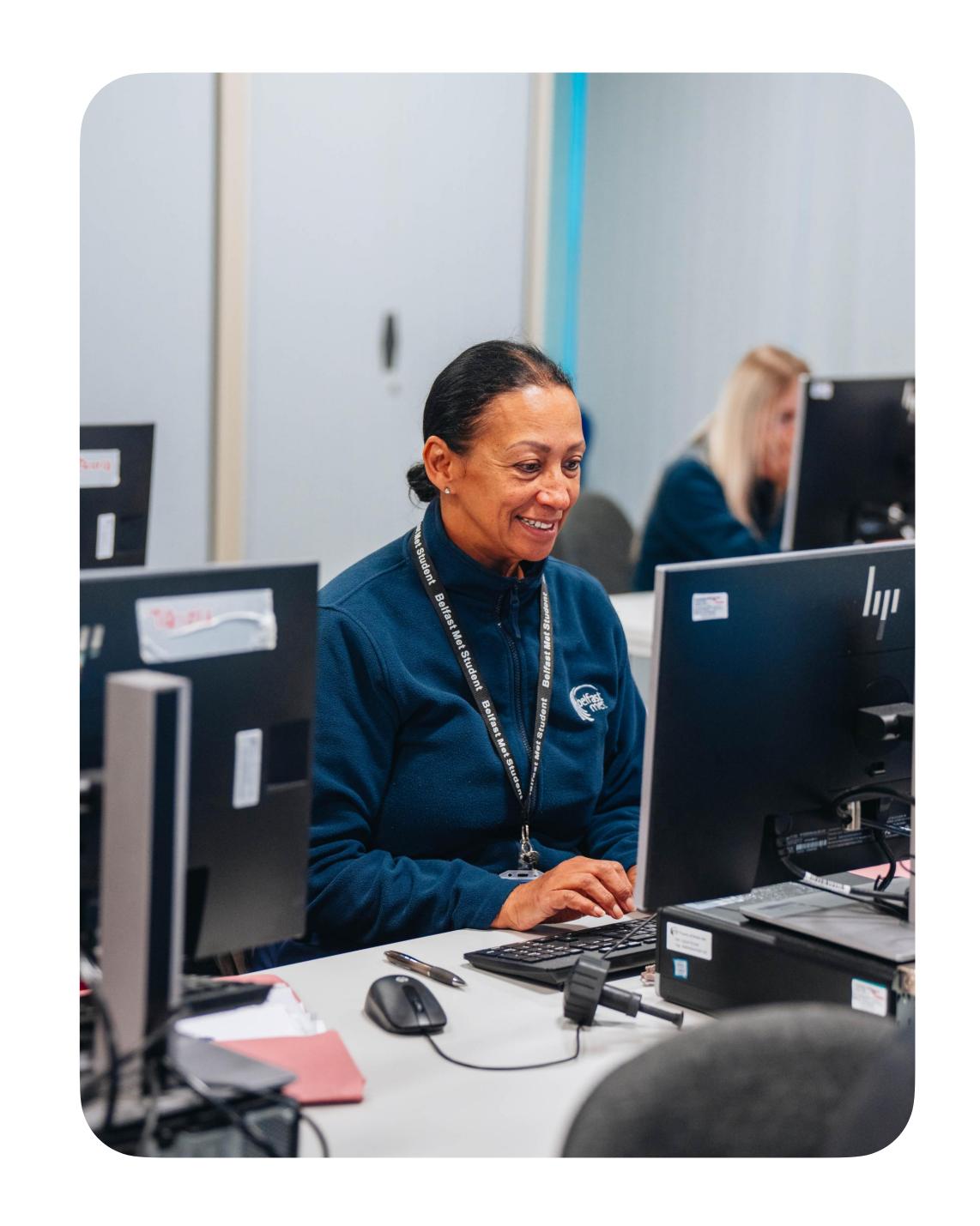
Pension: 9% Employer contribution, 6% Employee contribution.

Location: Sirius House, 10 Heron Road, Belfast, BT3 9LE. Following successful completion of probationary period, an application can be made for hybrid working.

Hours of Work: 21 hours per week (exclusive of lunch breaks). Flexible start/finish times are in operation with core working hours from 10am to 4pm.

Holidays: Entitlement is 39 days each year inclusive of statutory and public holidays rising to 44 days after 10 years' service. The leave year runs from 1st August to 31st of July. Holiday leave will be pro-rata based on 21 hours per week.

Note: This document is supplied for information purposes only and does not constitute terms and conditions of employment.





Welcome to OCN

At OCN, we believe that our employees are our greatest asset. We are committed to creating a supportive and rewarding work environment that fosters growth, well-being, and work-life balance.

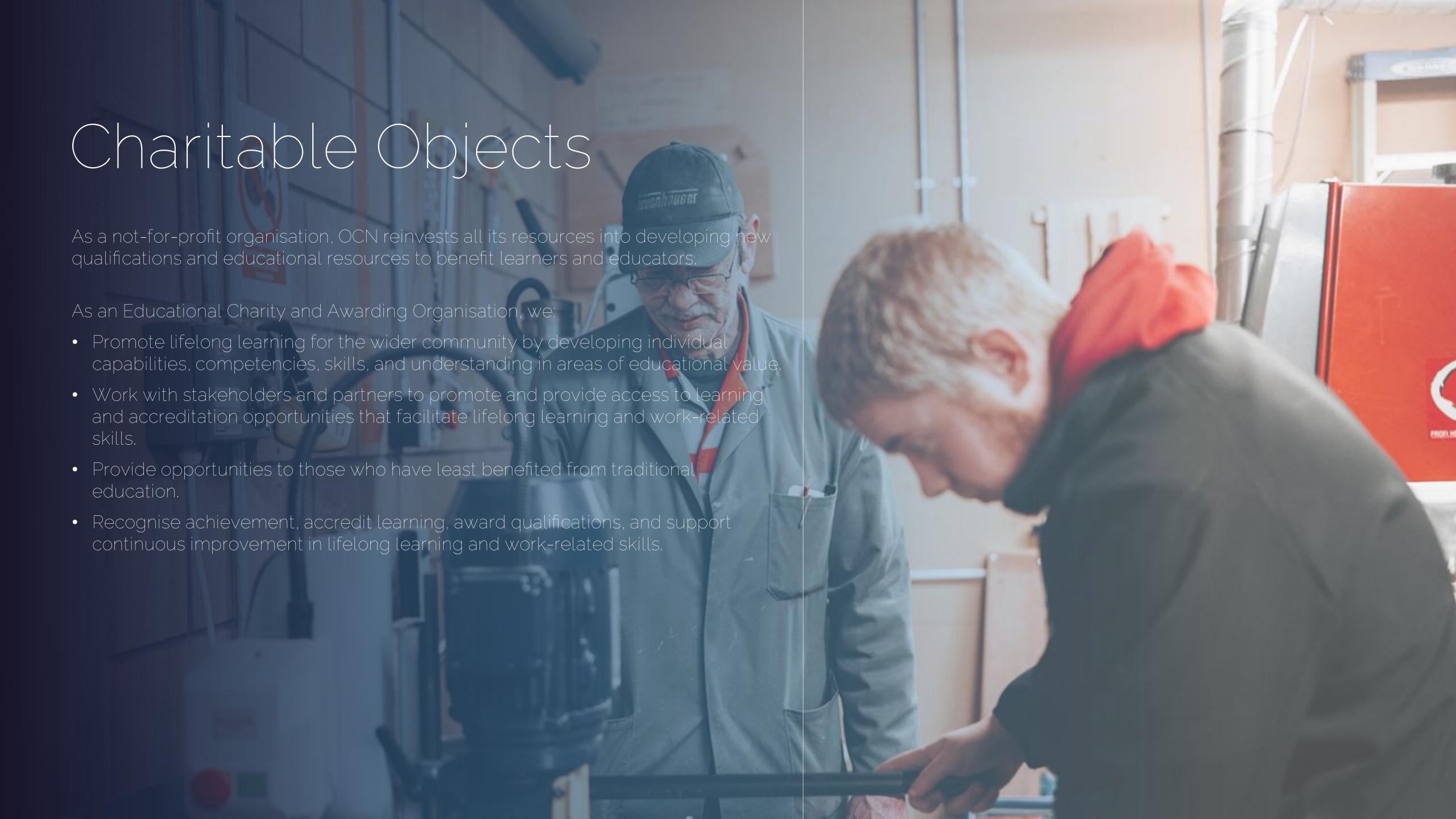
Why work with us?

At OCN, we take pride in being Northern Ireland's leading Awarding Organisation. We collaborate with a diverse range of partners, including Further Education Colleges, Schools, Training Organisations, Third Sector Organisations, Health Trusts, and Prisons, to support education and training across various sectors.

OCN NI is a UK-recognised organisation regulated by CCEA Regulation, allowing us to develop and award professional and technical (vocational) qualifications from Entry Level to Level 5 across all industries. Additionally, we are regulated by Ofqual, enabling us to offer similar qualifications in England.

Our commitment to excellence and innovation ensures that our qualifications meet the highest standards, empowering learners and organisations to achieve their goals.





Giving back to our community

We actively support our centres and learners through funding and recognition initiatives:

Centre Grants: We actively support our centres and learners through funding and recognition initiatives:

Learning Endeavour Awards: We celebrate and reward the dedication of learners across Northern Ireland. These awards honour individuals who have shown exceptional perseverance and commitment to their education.



Our Mission

To develop and award qualifications which engage, enrich and equip learners for life.

Our Vision

A successful, inclusive society where every learner matters.

To achieve our mission and values, we have identified three strategic priorities:







Our Values

LEARNER CENTRED

Everyone has the right to learn and develop throughout their lives and have that learning recognised and valued.

RESPECT

Everyone is entitled to be valued equally and treated with dignity and respect. We will apply the highest standards of integrity in everything we do.

EXCELLENCE

Everyone has the right to high-quality services which are accessible, valued and responsive to needs. We will hold ourselves to the highest standards of responsible business.

COLLABORATION

The needs of learners are more effectively met by working closely together with our Centres and other stakeholders to seek collaborative partnerships.

Did you know?

OCN were founded in 1995 and have awarded over 800k people with certificates!

Benefits of Working at OCN

For more information on OCN Careers, <u>click here</u>.



Employee Assistance Programme

Access to confidential support and resources to help you navigate personal and professional challenges.



9% Employer Pension Contribution

We invest in your future with a generous pension contribution to help you plan for retirement along with 4x your annual salary for life assurance cover



Generous Holiday Allowance

Enjoy 39 days of annual leave, inclusive of bank holidays, with an additional day for each year of service after 5 years, up to a maximum of 30 days.



Flexible Working

Flexible working options available depending on your role, such as hybrid working or part time.

Providing flexibility and convenience



Remote Working

Depending on your role, you may have the option to work remotely, providing flexibility and convenience.



Employee Private Health Scheme

Comprehensive health coverage to ensure you and your family are well taken care of.



Health Cash Plan

Get money back on everyday health expenses, including optical, dental, chiropody, and more.



Key Moments Support

We offer a comprehensive range of leave and pay entitlements, including: Enhanced Maternity and Paternity Pay, Parental Leave, Bereavement Leave, Wedding Leave & Company Sick Pay.



Training & Development

Access to ongoing CPD both internally and externally.

INVESTORS IN PEOPLE® We invest in people Gold

Our staff is valued at OCN, and we are proud of our Investors in People Gold accreditation. Through investment and vision, we have developed tools, processes, and metrics that have allowed our employees to thrive, and we truly understand the value and contribution of our team.

Equality, Diversity and Inclusion

OCN NI is committed to equality, diversity, and inclusion.

We have an effective EDI strategy that includes a successful EDIembedded culture, a range of EDI training for all employees, and EDI policies and procedures.

Staff Retention

At OCN, we are proud of the loyalty and dedication of our team. Our average length of service is an impressive 7.5 years, reflecting the supportive, inclusive, and rewarding environment we strive to maintain. Notably, 33% of our staff have been with us for over 10 years, and 21% have served for more than 15 years — a testament to the positive culture and long-term opportunities at OCN.

We recognise and value long service with dedicated appreciation initiatives, acknowledging the ongoing contributions of our team members as they grow their careers with us.



- Your CV
- A detailed covering letter demonstrating how you meet each of the essential criteria and desirable criteria (if applicable).
- OCN NI Monitoring Form

Closing date for applications is Monday 3rd November 2025 at 5pm.

Where potential meets possibility.

